

Aramark Names Kim Scott President and CEO of Aramark Uniform Services

October 11, 2021

PHILADELPHIA--(BUSINESS WIRE)--Oct. 11, 2021-- Aramark (NYSE:ARMK) CEO John Zillmer announced today the appointment of Kim Scott as President and CEO of Aramark Uniform Services (AUS), effective immediately. In her new role, Scott will become a member of the company's Executive Leadership Team, reporting directly to Zillmer, and will oversee the company's nearly 20,000 employees who serve approximately 400,000 customers providing uniform, laundry, and allied services. Brad Drummond, who announced his retirement from the company at the end of the year, will serve as an Executive Advisor during his transition.

This press release features multimedia. View the full release here: https://www.businesswire.com/news/home/20211011005365/en/



Aramark Names Kim Scott President and CEO of Aramark Uniform Services. (Photo: Business Wire)

"Kim is a growth-oriented executive with extensive commercial experience closely related to our business model," said Zillmer. "Her pragmatic leadership and strategic thinking will help accelerate our profitable growth while enhancing our employee and customer experience. As we focus on growth and better alignment within the industries we serve, we are confident that under Kim's leadership the business will reach new heights of performance success."

"I am excited about the opportunity to lead this team of dedicated associates. Together we will drive profitable growth in the business, creating opportunities for our people and delivering exceptional service for our customers," said Scott. "Building on our strong track record of success, our innovative thinking and our deep consumer insights, Aramark Uniform Services will be well positioned for future success."

Scott brings over 26 years of experience to her new role. A graduate of Auburn University, she has an extensive commercial background leading large, dispersed workforces in route-based distribution businesses. She brings deep experience in strategic and plant operations, logistics, engineering, procurement and M&A. Prior to her most recent role as Chief Operating Officer, Terminix Global Holdings, Inc., Scott held key leadership roles including President, Rubicon Global Holdings. During her 11-year career at Brambles Limited, she rose through the ranks from Manager, Strategic Operations, CHEP USA to President, CHEP North America. Her early career was spent with the United States Steel Corporation and the General Electric Company, where she held positions in environmental engineering, procurement, and health and safety.

About Aramark

Aramark (NYSE: ARMK) proudly serves the world's leading educational institutions, Fortune 500 companies, world champion sports teams, prominent healthcare providers, iconic destinations and cultural attractions, and numerous municipalities in 19 countries around the world with food, facilities, and uniform services. Because our culture is rooted in service, our employees strive to do great things for each other, our partners, our communities, and our planet. Aramark has been named to Diversitylnc's "Top 50 Companies for Diversity" list, the Forbes list of "America's Best Employers for Diversity," the HRC's "Best Places to Work for LGBTQ Equality" and scored 100% on the Disability Equality Index. Learn more at www.aramark.com and connect with us on Facebook, Twitter, and LinkedIn.

Forward-Looking Statements

This press release contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These statements reflect our current expectations as to future events based on certain assumptions and include any statement that does not directly relate to any historical or current fact. These statements include, but are not limited to, those related to our expectations regarding the impact of the ongoing COVID-19 pandemic, the performance of our business including the AUS business, our financial results, our operations, our liquidity and capital resources, the conditions in our industry and our growth strategy. In some cases forward-looking statements can be identified by words such as "outlook," "aim," "anticipate," "are or remain or continue to be confident," "have confidence," "estimate," "expect," "will," "will be," "will continue," "will likely result," "project," "intend," "plan," "believe," "see," "look to" and other words and terms of similar meaning or the negative versions of such words. These forward-looking statements are subject to risks and uncertainties that may change at any time, actual results or outcomes may differ materially from those that we expected.

Some of the factors that we believe could affect or continue to affect our results include without limitation: our ability to successfully implement the AUS management transition, the severity and duration of the COVID-19 pandemic; the pandemic's impact on the U.S. and global economies, including

particularly the client sectors we serve and governmental responses to the pandemic; the manner and timing of benefits we expect to receive under the CARES Act or other government programs; unfavorable economic conditions; natural disasters, global calamities, new pandemics, sports strikes and other adverse incidents; the failure to retain current clients, renew existing client contracts and obtain new client contracts; a determination by clients to reduce their outsourcing or use of preferred vendors; competition in our industries; increased operating costs and obstacles to cost recovery due to the pricing and cancellation terms of our food and support services contracts; currency risks and other risks associated with international operations, including Foreign Corrupt Practices Act, U.K. Bribery Act and other anti-corruption law compliance; risks associated with suppliers from whom our products are sourced; disruptions to our relationship with our distribution partners; the contract intensive nature of our business, which may lead to client disputes; our expansion strategy and our ability to successfully integrate the businesses we acquire and costs and timing related thereto; continued or further unionization of our workforce; liability resulting from our participation in multiemployer defined benefit pension plans; the inability to hire and retain key or sufficient qualified personnel or increases in labor costs; laws and governmental regulations including those relating to food and beverages, the environment, wage and hour and government contracting; liability associated with noncompliance with applicable law or other governmental regulations; new interpretations of or changes in the enforcement of the government regulatory framework; the failure to maintain food safety throughout our supply chain, food-borne illness concerns and claims of illness or injury; a cybersecurity incident or other disruptions in the availability of our computer systems or privacy breaches; our leverage; the inability to generate sufficient cash to service all of our indebtedness; debt agreements that limit our flexibility in operating our business; and other factors set forth under the headings Item 1A "Risk Factors," Item 3 "Legal Proceedings" and Item 7 "Management's Discussion and Analysis of Financial Condition and Results of Operations" and other sections of our Annual Report on Form 10-K, filed with the SEC on November 24, 2020 as such factors may be updated from time to time in our other periodic filings with the SEC, which are accessible on the SEC's website at www.sec.gov and which may be obtained by contacting Aramark's investor relations department via its website at www.aramark.com. These factors should not be construed as exhaustive and should be read in conjunction with the other cautionary statements that are included herein and in our other filings with the SEC. As a result of these risks and uncertainties, readers are cautioned not to place undue reliance on any forward-looking statements included herein or that may be made elsewhere from time to time by, or on behalf of, us. Forward-looking statements speak only as of the date made. We undertake no obligation to publicly update or review any forward-looking statement, whether as a result of new information, future developments, changes in our expectations, or otherwise, except as required by law.

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Source: Aramark